

**West Village Veterinary Hospital
705A Washington Street
New York, NY 10014-2318**

212-633-7400

March 14, 2008

To Our West Village Clientele,

As many of you may have heard, or know already, the West Village Veterinary Hospital will be closing the practice at our current location and moving to new space on Eighth Avenue just south of 14th Street. The building in which we currently reside has been sold for the development of a hotel. As the last occupant of the building, the proverbial "handwriting" was on the wall for our future occupancy, and I felt there was no meaningful option other than to sell the co-op unit and, hopefully, find a place to move the veterinary practice.

When the opportunity came along to rent the space on Eighth Avenue, it was an easy decision to make. We have been working with Jeffrey Berman Architects and our design plans are nearly complete; we should start construction by the end of March, and we plan to open (hopefully) by August 1 at the new location. It is very exciting to develop this new practice facility, in a much larger space, where the practice will be able to continue and grow in the future. I know, and am concerned about the fact that the new location will not be as convenient for many of our clients. It is my hope that when you visit us for the first time, you will see the dedication that we feel to our patients, to you, and to our profession, and that you will continue to see us as your pets' primary care physicians.

It is unclear at this moment just how the move will take place. We were originally supposed to vacate 705 Washington by March 13th. That has been extended an indefinite period of time, but probably until mid-May at least...until the new owners are ready to commence their project. Whenever that is, there will only be 2 weeks notice for us to leave; it is my sincere hope that we will be able to occupy the new hospital, at least in part, by then. If not, this is our plan:

- 1) Send a letter updating all clients who have visited us in the last 3 years
- 2) Move phone answering operations & hours to our practice in Battery Park City
- 3) Post updates on our website www.westvillagevets.com
- 4) Arrange for appointments with Drs. Quagliata and O'Byrne or another staff doctor at our Tribeca or Battery Park facilities; www.tribecavets.com and www.batteryparkvets.com
- 5) Schedule hours for food deliveries 2 or 3 times a week
- 6) Schedule some periods for house calls in the West Village area for existing clients
- 7) Transport patients to our Tribeca hospital when in-patient care is indicated
- 8) Do whatever we reasonably can to maintain the continuity of the practice and our commitment to our patients and clients

We will do our best to keep you up-to-date as key events occur. I would welcome any comments or ideas that you may have about our facility, practice, or measures that we might consider as we transition to our new location. Thank you for your continued support and my apologies in advance for the inconveniences that are bound to occur.

Sincerely,

Mark G. Burns, DVM, ACVIM
Hospital Director